

RESOURCES FOR PEOPLE WITH DEMENTIA LIVING AT HOME

Quick access and free of cost:

“BC 211” - #330, 111 W. Hastings St., Vancouver, V6B 1H4; Ph: 604-875-6431 -
(dial 211); Website: www.bc211.ca

“HealthLinkBC” – Call 811 (711 for the hearing impaired); Ph: 604-215-8110;
Website: www.healthlinkbc.ca;
Physical activity questions: www.healthlinkbc.ca/contact-us

Health Authorities:

“Provincial Health Services Authority” - #700, 1380 Burrard, St., Vancouver,
V6Z 2H3; Ph: 604-675-7400; Website: www.phsa.ca

“Vancouver Coastal Health” – 11th Floor, 601 West Broadway, Vancouver,
V5Z 4C2; Ph: 604-736-2033 or 1-888-884-0888 (for
residents outside of the Lower Mainland);
Website: www.vch.ca

“South Surrey Connecting Communities”

Website: www.sccc4u.com/sscc-home-page.html

Maps and Information by Cities: www.sccc4u.com/maps---info-by-cities.html

“MediMap: Walk-In Clinics” – Website: www.medimap.ca

“Government of Canada” – Website: www.canada.ca;

Health Services and Information: www.canada.ca/en/services/health.html

Pension Plan information:

www.canada.ca/en/services/benefits/publicpensions/cpp/cpp-benefit/before-apply.html

www.gov.bc.ca/gov/content/family-social-supports/seniors/about-seniorsbc/seniors-action-plan/what-we-ve-done/dementia-information

“Canadian Home Care Association” – 2000 Argentia Rd., Mississauga, ON,
L5N 1W1; Ph: 905-567-7373; Website: www.cdnhomecare.ca

Community Agencies:

“BC Housing” - #101, 4555 Kingsway, Burnaby, V5H 4V8; Ph: 604-433-2218;
Toll-Free: 1-800-257-7756; Website: www.bchousing.org

“Senior Come Share Society” – 15008-26 Avenue, Surrey, V4P 3H5;
Ph: 604-531-2502; Website: www.comeshare.ca
Community Support Program: 604-531-9498
South Surrey Day Program : 604-535-8781
Newton Day Program: 604-599-0982

“BC Centre for Legal Advocacy and Support” - #150, 900 Howe St., Vancouver,
V6Z 2M4; Ph: 604-688-1927
Senior Abuse Information Line (SAIL): 604-437-1940 or
Toll-Free: 1-866-437-1940; TTY Teletype: 604-428-3359 or
TTY Teletype Toll-Free: 1-855-306-1433; Website: www.bcceas.ca

“Meals on Wheels” (Health and Home Care Society of BC) - #204, 3077 Granville
St., Vancouver, V6H 3J9; Ph: 604-733-6614; Website: www.carebc.ca

Family Respite Centre – 2711 East 49th Ave., Vancouver, V5S 1K3;
Ph: 604-327-9525
Western Meals on Wheels: Ph: 604-732-7638
Chinese Meals on Wheels: Ph: 604-733-6615

“BC Bus Pass Program” – PO Box 9985, STN PROV GOVT, Victoria, V8W 9R6;
Ph: 1-866-866-0800; Telephone Device for the Deaf (TDD): 604-775-0303
Website: www2.gov.bc.ca/gov/content/transportation/passenger-travel/buses-taxis-limos/bus-pass/seniors

“Centre for Research on Personhood in Dementia (CRPD)” – University of British
Columbia, T201 - 2211 Westbrook Mall, Vancouver, V6T 2B5;
Ph: 604-822-7484; Website: www.crpdc.ubc.ca

www.socialwork.ubc.ca/centres/centre-for-research-on-personhood-in-dementia

“Chinatown Senior Services” –

411 Seniors Centre Society - #704, 333 Terminal Ave., Vancouver, V6A 4C1;

Ph: 604-684-8171; Website: www.411seniors.bc.ca

S.U.C.C.E.S.S. – 28 West Pender St., Vancouver, V6B 1R6; Ph: 604-684-1628;

Website: www.successbc.ca/eng/services/community-services/senior-services

“Senior Chinese Society of Vancouver” (SCSV) – 43A East Pender, St,

Vancouver, V6A 1S9; Ph: 604-408-8608;

Website: www.scsvbc.com

“Senior Services Society” – 750 Carnarvon St., New Westminster, V3M 1E7;

Ph: 604-520-6621;

Website: www.seniorsservicesociety.ca

HandyDART- 307 Columbia St., New Westminster, V3L 1A7;

Ph: 604-953-3680; Website:

www.translink.ca/en/Rider-Guide/Accessible-Transit/HandyDART.aspx

Deltassist HandyDART – 9097-120 St., Delta, V4C 6R7;

Ph: 604-596-1777; Websites:

www.deltaassist.com/seniors

www.accesstotravel.gc.ca/19.aspx?CarrierCd=516&CityCd=399&lang=en

HandyDART Surrey – 1753-55B Ave., Surrey, V3S 5V2;

Ph: 604-575-6600; Website:

www.accesstotravel.gc.ca/19.aspx?CarrierCd=517&CityCd=400&lang=en

*HandyDART – BC Transit – “Victoria Regional Transit System”, 4206
Commerce Circle, Victoria, V8Z 6N6; Ph: 250-727-7811;*

Website: www.bctransit.com/victoria/riderinfo/handydart

Taxi Saver: www.bctransit.com/victoria/riderinfo/handydart/taxi-saver

HandyDART – BC Transit – “Kelowna Regional Transit System” – 1494
Hardy St., Kelowna, V1Y 8H2; Ph: 250-762-3278; *Website:*
[www./bctransit.com/kelowna/riderinfo/handydart](http://www.bctransit.com/kelowna/riderinfo/handydart)

Taxi Saver: www.bctransit.com/kelowna/riderinfo/handydart/taxisaver

HandyDART – “Central Fraser Valley Transit System” – 1225 Riverside
Rd., Abbotsford, V2S 7P1; Ph: 604-855-0080; *Website:*
www.bctransit.com/central-fraser-valley/riderinfo/handydart

Taxi Saver: www.bctransit.com/central-fraser-valley/riderinfo/handydart/taxi-saver

“PICS” (Progressive Intercultural Community Service Society) - #205, 12725-80th
Ave., Surrey, V3W 3A6; Ph: 604-596-7722; *Website:* www.pics.bc.ca
Other services: www.pics.bc.ca/contact-us

“Options Community Services” –

Main Office: 9815-140th St., Surrey, V3T 4M4; Ph: 604-584-5811

Newton Office: 13520-78th Ave., Surrey, V3W 8J6; Ph: 604-596-4321

Website: www.options.bc.ca

“Alzheimer’s Society Of BC” - #201, 15127-100th Ave., Surrey, V3R 0N9;
Ph: 604-449-5000; *Website:* www.alzheimer.ca/en/bc

“Home Instead Senior Care” - #301, 2232 Marine Dr., West Vancouver, V7V 1K4;
Ph: 778-734-0125; *Website:* www.homeinstead.ca

Safety:

“RCMP” – (Safety Tips) - *Website:*

www.bc.rcmpgrc.gc.ca/ViewPage.action?siteNodeId=2072&languageId=1&contentId=-1

Contact **“BC RCMP”:**

www.bc.rcmpgrc.gc.ca/ViewPage.action?siteNodeId=26&languageId=1&contentId=-1t

“Surrey Search and Rescue” – 8767-132nd St., Surrey, V3W 4P1;

Website: www.surreysearchandrescue.com

Valuable links: www.surreysearchandrescue.com/links.php

“YWCA” (Elder Abuse) – 535 Hornby St., Vancouver, V6C 2E8; Ph: 604-895-5800;
Website: www.ywcavan.org/programs/community-action-elder-abuse/ywca-caeapublications

“Life Assure Medic Alert Systems” – 1760 Main St., Unit 1, Winnipeg, MB,
R2V 1Z7; Free (non-emergency): 1-800-354-5706;
Website: www.lifeassure.com

“Medic Alert Foundation of Canada” – Ph: 1-800-668-1507;
Website: www.medicalert.ca

“Alarm Force” – Ph: 1-800-267-2001; *Websites:* www.alarmforce.com
www.alarmforce.com/alarmcare-medical-alert/medical-alert-in-home

“Project IRIS” (Surrey RCMP) – 14355-57th Ave., Surrey, V3X 1A9;
Ph: 604-599-0502; *Website:*
<http://surrey.rcmpgrc.gc.ca/ViewPage.action?siteNodeId=71&languageId=1&contentId=-1>

“Canadian Red Cross” - Burnaby: 3400 Lake City Way, V5A 4Y2; Ph: 604-709-6600
Burnaby: #105, 7355 Canada Way, V3N 4Z6;
Ph: 604-522-7092
Richmond: #3850, 101 Jacombs Rd., Ph: 604-270-4224
Surrey: #109, 14727-108th Ave., V3R 1V9;
Ph: 604-930-9049
Vancouver: 209 West 6th Ave., V5Y 1K7;
Ph: 1-800-418-1111
Website: www.redcross.ca; *For a complete list, visit:*
www.google.ca/?gws_rd=ssl#q=red+cross+locations+bc

Community Health Services:

www.redcross.ca/how-we-help/community-health-services-in-canada

“Tricity Home Medical Equipment” - #1110, 1368 Kingsway, Port Coquitlam,
V3C 6P4; Ph: 604-945-0980;
Website: www.tricityhomemedicalequipment.com/products?start=18

“Shoppers Home Health Care” – Website: www.shoppershomehealthcare.ca

“Lifeline” – Ph: 1-866-387-1548; Website: www.lifeline.ca

Technology:

“Canadian Agency for Drugs and Technologies in Health (CADTH)” – 865 Carling Ave., Ottawa, ON, K1S 5S8; Ph: 613-226-2553 or Toll Free: 1-866-988-1444; Website: www.cadth.ca

“CDS Boutique” – 4118 Industriel Blvd., Sherbrooke, QC, J1L 2S6;
Ph: 819-340-1193 or Toll Free: 1-888-907-6878;
Website: www.cdsboutique.com;
www.cdsboutique.com/en/special-needs-alzheimer.html

“Universal Medical ID” – 30 Rolark Dr., Toronto, ON, M1R 4G2;
Ph: 1-800-616-43400; Website: www.canada.universalmedicalid.com

“Secure Care” – 39 Chenell Dr., Concord, NH, 03301, USA; Ph: 603-223-0745;
Website: www.securecare.com

“SafeLink” – Website: www.safelinkgps.com

“MindMe” – (located in the UK) – Website: www.mindme.care

“Pocketfinder” – Website: www.pocketfinder.com

“Safetracks GPS Canada” – Ph: 1-877-761-4477; Website: www.safetracksgps.ca

“Bluewater Security Professionals” – 6301 Earhart Rd., Ann Arbor, MI, 48105, USA; Website: www.bluewatersecurityprofessionals.com

Activities:

“The Society for the Arts in Dementia Care” - #205, 3609 – 30th Ave., Vernon,
V1T 2E6; Ph: 250-503-0117; Website: www.cecd-society.org

“Arts Health Network” - #2000, 1188 West Georgia, Vancouver, V6E 4A2;
Ph: 1-877-352-3670;
Website: www.artshealthnetwork.ca

“Helena Choir” – (BC Care Providers Association) - #738, 4710 Kingsway,
Metrotower 1, Burnaby, V5H 4M2; Ph: 604-736-4233;
Website: www.bccare.ca/2016/12/helena-choir-gives-voice-to-people-living-with-dementia/

“Best Alzheimer’s Products” – Toll Free: 1-877-300-3021;
Website: www.best-alzheimers-products.com/activities-for-alzheimers.html (Activities)
www.store.best-alzheimers-products.com (Games and Puzzles)

Housing/Home Support:

“Better at Home” – (United Way) – 4543 Canada Way, Burnaby, V5G 4T4,
Ph: 604-294-8929; Website: www.uwlm.ca

“Nurse Next Door Home Care Services” – Ph: 604-670-0771;
Website: www.home-care.nursenextdoor.com

“Classic LifeCare” - #1550, 1200 West 73rd Ave., Vancouver, V6P 6G5;
Ph: 604-263-3621; Website: www.classiclifecare.com

“Always Best Care Canada” – Ph: 1-844-307-2273
Website: www.alwaysbestcarecanada.ca/ca/british-columbia/vancouver/north-vancouver

“West Coast In-Home Care” – Toll Free: 1-855-304-2273;
Website: www.bcseniorcare.ca

“Living Well Home Care Services” - #301, 1221 Lonsdale Ave., North Vancouver,
V7M 2H5; Ph: 604-904-2387; Website: www.livingwellhomecare.ca

“Evergreen Nursing” - #313, 2083 Alma St., Vancouver, V6R 4N6;
Ph: 604-264-7959 or 24/7: 604-816-1825;
Website: www.evergreennursing.ca

“Karp Home Care” – Ph: 604-420-7800;
Website: www.karphomecare.com/locations

“Comfort Keepers” - #100, 15261 Russell Ave., White Rock, V4B 2P7;
Ph: 1-844-860-2273; Website: <http://comfortkeepers.ca>

“Melody’s House Calls Health & Wellness” – Toll Free: 1-855-510-5155 (for locations); Website: www.housecallsnursing.ca

“Harmony Health Care” - #104, 1548 Johnston Rd., White Rock, V4B 3Z8; Ph: 604-536-2445; Website: www.harmonyhealthcare.ca

“Loving Home Care Services” - #7, 636 Clyde Ave., West Vancouver, V7T 1E1;
Ph: 604-926-8403 (West Vancouver) or 604-830-3907 (Vancouver);
Website: www.lovinghomecareservices.ca

“Melody’s House Calls” – #103, 20353 – 64th Avenue, Langley, V2Y 1N5;
Ph; 604-510-5155 or 1-855-510-5155 (for more locations);
Website: www.housecallsnursing.ca or
www.housecallsnursing.ca/locations/

“Save On Foods” – online shopping and home delivery:
Website: www.saveonfoods.com/shop/delivery

“Safeway” online shopping and home delivery:
Website: <https://shop.safeway.com>
