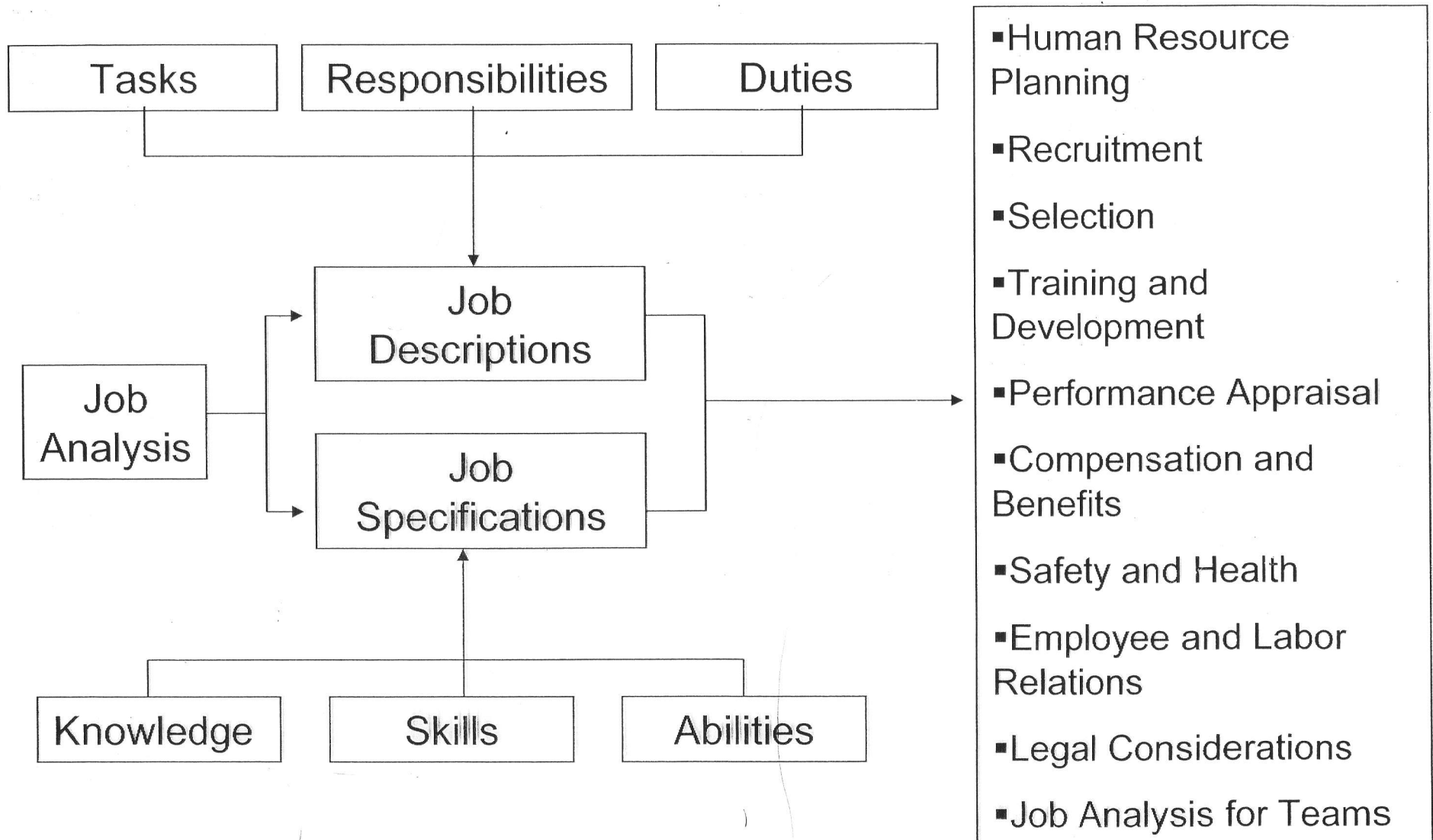


figure 4.3

# Job Analysis: A Basic Human Resource Management Tool



## Summary of Types of Data Collected Through Job Analysis

- **Work Activities** – work activities and processes; activity records (in film form, for example); procedures used; personal responsibility
- **Worker-oriented activities** – human behaviors, such as physical actions and communicating on the job; elemental motions for methods analysis; personal job demands, such as energy expenditure
- **Machines, tools, equipment, and work aids used**
- **Job-related tangibles and intangibles** – knowledge dealt with or applied (as in accounting); materials processed; products made or services performed
- **Work performance** – error analysis; work standards; work measurements, such as time taken for a task
- **Job context** – work schedule; financial and nonfinancial incentives; physical working conditions; organizational and social contexts
- **Personal requirements for the job** – personal attributes such as personality and interests; education and training required; work experience