

Unit 005 - Establish GSM and Mobile Phone Spare Parts Business
Certificate GSM AND REPAIRS TECHNICIAN II - Level 2

Assessment 3

Learning outcomes: LO3 Replace new or fairly used GSM

Range: GSM and mobile phone (button and touch screen models with android, window, iOS, Java OS)

Performance criteria:

PC 3.2 Fix a faulty GSM and mobile phone using spare parts.

PC 3.3 Match the correct GSM and mobile phone to spare parts.

Task: Learners are asked to repair three faulty mobile phones. As they repair them they demonstrate in person (or recorded video), removing at least 6 different damaged parts (2 each from android, window, and iOS phones). They match and replace them with new or fairly used phone spare parts in accordance with industry procedures, component's specification, installation and health & Safety procedures.

Time: 60 min

Resources: android, window, iOS faulty phones, spare parts, tools, equipment and PPE

Assessment rubric

Criteria	C	NYC
Readiness	All tools and spare parts needed are available and prepared in advance.	Some tools and spare parts needed are not prepared in advance and not available.
Handling	All appropriate tools are used and parts are carefully and correctly removed and replaced.	Only some or none appropriate tools were used and some or all parts were carelessly and incorrectly handled.
Safety	All health & safety procedures are observed while removing and replacing parts.	Some health & safety procedures are not observed while removing and replacing parts.
Personal composure	Learner is calm, confident and well-coordinated.	Learner is not calm, confident or not well-coordinated.
Compliance	All parts are removed and replaced in accordance with the specified installation procedures.	Some parts are not removed and replaced in accordance with specified installation procedures.
Organization	All parts are removed and replaced in an orderly manner.	Some parts are not removed and replaced in an orderly manner
Timing	All activities are completed within the specified period of time.	Some activities are not completed within the specified period of time.
Final check	All the phones are tested and checked after repair and faults addressed until all replaced parts are functional and not causing any issues.	Only some of the phones are tested and checked after repair and/ or not all faults addressed until all replaced parts are functional and not causing any issues.