

- Tourism is a major source of employment
- Even when host nation economy is bad, still a tendency for tourism to thrive





Sample Occupations, Values & Interests

- Like of People
- Patience
- Creativity
- Stamina
- Customer Services Skills
- Leadership/Managerial



Is the Hospitality Industry Right for You?

- Based on quality of service
- Personal qualities needed:
 - Honesty
 - Willingness to work hard
 - Team player
 - Willingness to work long hours
 - Ability to deal with stress
 - · Good decision-making skills
 - Good communication skills
 - Dedicated to exceptional service
 - Desire to exceed guest expectations



Which Jobs can you identify in the following Tourism areas:

- Accommodations
- Transportation
- Travel Trade
- Food and Beverage
- Adventure Tourism
- Tourism Services
- Events and Conferences





What Is a Career Path?

- Career progression available in each segment
- Progression varies
- Cross-training is critical
- Advancement must be timely to match employee development
- Career goals





Internships, Mentoring, and Shadowing

- Internships
 - Supervised practical training
- Mentoring
 - Someone assigned to show you the ropes
- Shadowing
 - · Gain familiarity with a particular job or jobs

Resumes

- Good resume is a must
- Should include:
 - Heading with contact information
 - Career objective
 - Career experience
 - Accomplishments
 - Education
 - References
- Cover letter
- Academic record
- Extracurricular activities