BASIC CONCEPTS IN COMPUTER HARDWARE AND
SOFTWARE

THE NEED FOR COMPUTER LITERACY

“Information is power and Computers are amplifiers of information”

When a pregnant woman collapsed into hepatic coma, a surgeon contacted a medical library. He needed immediate information on blood transfusions from the blood banks. Using a computer terminal and a retrieval program, the librarian searched more than half a million documents in just a few minutes. Necessary information was given to the surgeon and the patient recovered fully.

Most information retrieval do not involve life-or-death decisions, but quicker computer assisted retrieval saves time and aggravation for many people.

Information is a powerful commodity and is the driving force in our economy today. Since, the amount of available information doubles after every two years or so, managing it becomes vital. The computer in fact, helps us to manage information.

Most of us, if not all of us are affected by the computer even if we are not actually using it. In the years to come, understanding the computer and its
uses and being able to use it will become as necessary as being able to use a pen.

Before understanding the various parts that constitute the computer and the working of the computer, let us list some of the benefits, applications and limitations of the computer.

**Benefits of Computers**

The three main benefits of using computers are:

- Speed
- Accuracy
- Capacity to take large amount of work.

Computer work at a very high speed and are much faster than humans. The human equivalent of an average computer would be more than one million mathematicians working 24 hours a day.

In addition to being fast, computers are very accurate. If the input and the instructions are accurate the output will also be accurate.

Unlike humans, computers do not get bored or tired. The monotony of repetitive work for long hours do not affect the computers.

**Applications of Computers**

Computers are used in various fields ranging from making cartoon films to space research.

**Some applications of computers are:**

- Railway reservation
- Banking and Accounts
- Weather Forecast
- Space Research
- Medical Diagnosis
Limitations of Computers

The Computer is one of the most powerful tools ever developed. Yet, we read articles about instances, when a man received a telephone bill of Rs.10000, when he did not even have a telephone. Such failures sound amusing, but they happen because of human errors.

Computers have to be expressively told what to do. They cannot perform anything that is not defined.

TYPES OF COMPUTERS

Computers are categorized on the basis of size, soi and performance. Generally, the larger the system, the greater is its processing speed, storage capacity, cost and ability to handle large number of devices. The various types of computers are:

- Microcomputer
- Personal computers
- Minicomputers
- Mainframes
- Super computers

Microcomputers

Systems on the lower end of the size of the size scale are microcomputers. They may be tiny special purpose devices dedicated to carrying out a single task such as one inside a camera.

Personal Computers

The most popular form of computer in use today is the Personal Computer generally known as the PC. The PC can be used for various applications. It can be defined as a single user oriented and general purpose microcomputer.
It can perform a diverse range of functions, from keeping track of household accounts to keeping records of the stores of a large manufacturing company.

**Lap Top Computer**

Lately, the Palmtops and Laptops have become very popular with their power and portability.

**Mini Computers**

Mini computers are small, general-purpose computers. They can vary in size from a small desktop model to the size of a small filing cabinet. A typical mini system is more expensive than a PC and surpasses of PC in storage capacity and speed. While most PCs are oriented towards single users, mini systems are designed to handle the needs of multiple users, i.e., more than one person can work on a mini at the same time.

**Mainframe Computers**

A mainframe is another form of a computer system that is generally more powerful than a typical mini. Mainframes themselves may vary widely in cost and capability. They are used in large organizations for large scale jobs. However, there is an overlap between the expensive minis and small mainframe models in terms of cost and capability.

**Super computers**

At the end of the size and capability scale, are the super computers. These systems are the largest, fastest and most expensive computers in the world. These computers are owned by large organizations. They are used for complex scientific applications.

**Special purpose and general purpose computers**
You have read about the applications and types of computers. Computers can also be categorized general purpose computers and special purpose computers, depending on their area of application.

Special purpose computers are designed to perform specific functions only. Computers used in industrial process control, for example, in a washing machine, a space craft, or a robot fall under this category.

General purpose computer on the other hand, are fast data manipulating systems. They are designed to automatically accept and store input data, process it, and output the information. Computers used in scientific applications weather forecasting, research and business data-processing like payroll fall under the general purpose category.

**DATA AND INFORMATION**

The word data is plural datum, which means fact or raw information. Information is organized or processed data. For example, 88, 99, 34 are numbers i.e., data. But they alone do not give any information as to what they are. However, if they are written as

<table>
<thead>
<tr>
<th>Subject</th>
<th>Marks</th>
</tr>
</thead>
<tbody>
<tr>
<td>English</td>
<td>88</td>
</tr>
<tr>
<td>Mathematics</td>
<td>99</td>
</tr>
<tr>
<td>History</td>
<td>34</td>
</tr>
</tbody>
</table>

then they become meaningful and are referred to as information.

**Working principle of a computer**

Just as a human being can be seen as a combination of body and mind, so can a computer. The computer is a two part system consisting of a body that is the hardware and a mind that is the software. A computer therefore, is a collection of electronic parts (body) with a set of instructions controlling it (mind).

Most activities can be described in terms of the Input-Process-Output (I-P-O) cycle. This can be best illustrated by an example.

Let us assume that, you are asked to add 1346 and 2936

③ You first hear the two numbers.

③ Store the numbers in your memory.
③ Your brain adds the two numbers.
③ Then, the result (4281) is stored in your memory.
③ You either speak out the result or write it down depending on requirement.

The numbers are input, added and the result is output here, the inputs are 1346 and 2935. the output is 4281. Your ear is the input device, brain is the processing unit, and mouth is the output device.

A computer system too, follows the I-P-O cycle. To understand the I-P-O cycle of a computer, let us take the example of an airline reservation system.

A person who wishes to travel by air from Singapore to New York fills in a reservation request slip. This slip contains relevant data, i.e., details of the name, age, place of destination, etc., of the customer. These customer details are the inputs. The process in this case, included examining the flight number, the date of the journey, the class requested, and determining whether seats are available as per the reservation details.

As a result of this process, the information that either the person gets the reservation or is unable to get the reservation is output. The output may be in the form of a ticket, if seats are available, or a message turning down the request. Incase the customer is given reservation, his details are stored in a storage device.

Now, let us see how each component of the PC system is related to the I-P-O cycle. The data in the form of request slip is input via the keyboard. Hence, the keyboard becomes the input device. The processing is performed by a component of the system unit called the microprocessor.

The information regarding availability of seats is displayed on the display unit; Hence, the VDU becomes the output device. If a ticket is to be issued, it is printed on a printer which is also an output device.

Thus, each component of the PC system is involved in the I-P-O cycle. The system unit does the processing. The other components - the VDU, the printer, and the keyboard are necessary in the input or output part of the I-P-O cycle and are hence termed as I/O devices. Now you can identify the components of a PC as:

i. The monitor or the visual display unit (VDU) for output
ii. The keyboard for input
iii. The system unit (CPU) for processing
iv. The printer for output

HARDWARE AND SOFTWARE

Computer hardware includes all the electrical, mechanical, and the electronic parts of a computer. Any part that we can see or touch is the hardware.

Computer hardware includes

- System Unit
- Peripheral devices
- Input devices i.e. keyboard, mouse etc.
- Output devices i.e. Display Unit, printer etc.
- Storage devices like hard disk, floppy disks etc.

Software:

The functioning of the computer is not dependent on hardware alone. So, what else is required?

It requires a set of instructions that tells the computer what is to be done with the input data. In computer terminology, this set of instructions is called a program and one or more programs is termed as software.

Let us understand hardware and software with an example. An audio cassette when played gives you some sound. Here, the tape recorder and the audio cassette can be compared to hardware. The sound which comes from the tape recorder can be compared to software.

Software used for computers may be of different types. Some of which are:

- Application Software
- System Software
You read about application of computer and identified certain areas where computers are used today.

**Applicatioin Software**

Software specially suited for specific applications for example, railway and airline reservation, billing, accounting or software which enables creation and storage of documents are termed as application software.

**System software** In the above airline reservation example, the clerk types your name and other details through the keyboard. But how does this go to the system unit? This activity is done by a set of instructions called the **Operating Systems**.

The Operating System manages the various I/O devices of the computer and enables the user to interact with the machine.

The computer understands only machine language i.e. 0’s and 1’s. In the above example how do you think it understands the reservation clerk’s query in English? There has to be a software which translates the user language into machine language.

The software which does this translation is known as the support software. Examples of support software are compilers and interpreters.

For example, if you go to Italy and you do not know Italian, you would need an interpreter to translate the English spoken by you into Italian.

**COMPUTER COMPONENTS IN DETAIL**

**Keyboard**: A computer keyboard closely resembles a typewriter keyboard. It has additional keys to handle special functions required by a computer.

A computer keyboard has three categories of keys:

- Alphanumeric Keys (Alphabet & Numeric)
- Special purpose keys
- Function keys
ACTIVITY

1. Fill in the blanks.

a. ........................................ is similar to the conductor of an orchestra

b. Computer programs are also known as ........................................

c. A logical set of instructions to accomplish a job on a computer is called a .................................................................

d. The equipment of a computer system is called ................................. .................................................................

Alphanumeric keys

Comprises of alphabets (A-Z), numbers (0-9) and other characters like

Special keys

They perform specific functions. Special keys are Enter (return), Backspace, Insert, Delete, Home, End, Page Up (PgUp), Page Down (PgDn), Num Lock, Caps Lock, Shift, Alt (Alternate), Ctrl (Control), Esc (Escape) and Cursor (Arrow) keys.

Shift key when pressed with another key; alters the meaning of any alphanumeric key for e.g. Shift with key 5 gives you ‘%’

The Ctrl and Alt keys when used with some other keys perform some special functions e.g. Ctrl, Alt and Del pressed together restarts the system.
The Esc key is generally used to return to the previous menu or quit a program. The Cursor is a symbol displayed on the screen at the position where text or graphics will be inserted or deleted. The Cursor movement keys move the cursor on the screen.

The Num Lock is used to activate the numeric keys on the Numeric keypad. When Num Lock is off the keys work like cursor movement keys.

Scroll Lock is used to deactivate/activate scrolling of text on the screen.

Print Screen is used to print whatever is displayed on the screen.

Enter or Return is used to communicate the end of an instruction or data being keyed in through the keyboard.

Caps lock is used for keying upper case alphabets.

Backspace is used to erase the character to the left of the cursor position.

**The Function keys**

These are used to perform a set of operations using a single keystroke. The function keys can be defined as special purpose keys. In most of the software, pressing the F1 key will take you to the help feature.

Other than these keys, 3 status indicator are present on the keyboard. They are Caps Lock on/off, NumLock on/off, Scroll Lock on/off indicators.

**Mouse**

A mouse is an input devise which is used to points and select some options on the VDU. A mouse may have one, two or three buttons. The function each button depends on the program.

When a user rolls the mouse across a flat surface, such as a desk, the screen cursor moves in the direction of the mouse’s movement. Clicking the mouse results in selecting an option.

Positioning a cursor with the mouse is easier for non-typists than pressing various key combinations. With an appropriate software, a mouse can also be used to draw pictures.

**Scanner**

There are a number of situations when some information (picture or text) is available on paper and is needed on the computer disk for further manipulation. A scanner is used for this purpose A scanner scans an image
and transforms it into ASCII (special code used by the computers) and graphics. These can be edited, manipulated and combined, and then printed. Scanner are used to reproduce photographs on the computer screen. These can be employed in training programs and in desktop publishing.

**System Unit**

The processing part of the I-P-O cycle takes place in the system unit. The system unit consists of primary storage, arithmetic-logic unit, and the control unit. The arithmetic-logic and control sections together make up the central processing unit (CPU).

**Arithmetic-Logic Unit (ALU)**

All calculation are performed in the arithmetic section, Operations like comparing takes place in the logic section of the CPU

**Control Unit**

The control section of the CPU controls and directs the operation of the entire system. It acts like the central nervous system for all the components though, it does not process any data.

**Primary Storage**

Primary storage is used for four purposes.

- To store the input data until the CPU is ready for processing.
- As a working storage space like a sheet of paper used for calculations.
- As an output storage area that holds the finished results.
- As a program storage area that stores the processing instructions.

These separate areas are not fixed. The size of each area varies from application to application.

**Primary storage consists of RAM, ROM, and cache**

First of all you need to understand how the memory of a computer is organized.

**Bits and Bytes** The computer can work with two states ON and OFF. ON state is represented by 1 and OFF state is represented by 0. This system of using 1’s and 0’s is called as the binary system.
A ‘0’ or a ‘1’ is called a bit. A collection of 8 bits is known as a byte. The computer’s internal memory is organized as a collection of bytes. The size of memory available is measured in Kilobytes (KB) or Megabytes (MB). One Kilobyte represents 1024 bytes and one Megabyte represents 1024 Kilobytes.

The computer uses three types memory—the RAM, the ROM and cache.

**RAM**

Random Access Memory (RAM) is the area that is used for holding the programs and their data while the computer is working with them. RAM means the memory can be read from and written to randomly. The RAM is also known as short term memory because once the power is switched off all data in the RAM is erased.

**ROM**

It contains permanently recorded instructions that are vital for starting up a computer. Instructions in ROM can be read but cannot be changed, hence the name Read-Only Memory. Further, these instructions are not erased when power goes off. One set of instructions found in the ROM is called the ROM-BIOS which stands for Read Only Memory Basic Input Output Services. This set of programs perform the most basic control and supervisory operations for the computer.

**Cache Memory**

A computer’s CPU is a fast device. But the storage devices are not as fast as the CPU. Most of the time the CPU has to slow down because of these devices. A small section of the high speed RAM is used to keep frequently needed information.

**Secondary storage**

Computer’s primary storage or main memory is volatile and expensive. So, one need some storage device to store data and other information. It should be cheap and should not loose the content when power is switched off. This storage is called as the secondary storage. All secondary storage devices act both as input and output devices. Magnetic storage media fulfills these requirements and most common storage devices are disks and tapes.
**Floppy Disk**

It is the most common storage media and it helps transferring the data from one computer to another. Floppies are classified based on their storage density and data storage sides as

- Single Sided Double Density (SSDD)
- Single side High Density (SSHD)
- Double Sided Double Density (DSDD)
- Double Sided High Density (DSHD)

A diskette is divided into a series of concentric circles called tracks and within that into sectors. Data is stored in these sectors. Each piece of data that is stored, has a track number, a sector number and side number as an address. So data can be accessed randomly from anywhere on the disk. Hence, it is also called as Random Access storage.

Floppies come in two sizes - 5 inch floppy and 3 ½ inch floppy.

Storage capacity of DSDD diskette is 360 KB. Storage capacity of a Double Sided High Density diskette is 1.2 Mb.

**Label Area** you can write information like contents of floppy or the owner of the floppy.

**Write Protect Area** When this area is covered, the disk cannot be written to, thus protecting your data. All important disks should be write-protected.

**Index hole** This is used by the floppy drive to determine the first sector of the floppy.

**Read/Write Area** This area is used by the floppy drive to read and write data to the diskette.

**The 3 1/2 inch floppy**

The 3 ½ inch double density floppy can store 720 KB and a high density floppy can store 1.44 MB. The diskette is packed in a plastic case and has a metal spring-loaded cover protecting the read/ write area.

The write protect tab is on the lower side of the floppy. When the hole is closed you can write data onto the disk.

The label area is on the top side and the index hole is located at the metal hub.
**Hard Disk**

The capacity of a hard disk is higher than that of a floppy. The most significant difference between a floppy disk and a hard disk is that the hard disk is completely sealed and is protected from dust and airborne particles.

The name hard disk comes from the rigid platter that is inside the drive. This is , often called by different names like fixed disk or Winchester disk.

The hard disk comes in different shapes. Most hard disks nowadays store something close to 500 MB. A hard disk has:

- 3 Platters to store data
- 3 Heads to read and write data from the platters.
- 3 A motor to rotate the platters
- 3 An electronic controller card that monitors the unit.

Data is stored in cylinders. Cylinders are nothing but, collection of tracks located at the same distance from the outer edge of the each platter.

**Magnetic tapes**

Apart from using disks for external storage purposes, magnetic tapes are also used for storing large amount data.

The magnetic tape could be a large reel or a small cassette. The tape is essentially a plastic ribbon coated with some material that can be magnetized. The data is recorded on these magnetic spots.

The data on the tape can however be read or written sequentially only. Hence, it is called as sequential access storage.

**Visual Display Unit (VDU)**

This looks like a TV screen and is used to display information.

VDUs can work in two different modes viz. Text mode and graphic mode.

In text mode, the screen is divided into a matrix of rows and columns; each cell of the matrix is used for one character. A typical screen has 80 character positions per line and 25 lines across the screen.
In graphic mode, the screen is treated as an array of tiny dots called pixels. The characters and pictures that appear on the screen are shown by making a drawing of these pixels. The number of dots on the screen is called as resolution. The higher the resolution the better the picture.

A typical high resolution monitor has 1024 x 768 pixels across the screen.

Further, a VDU can be a Colour VDU or a Monochrome depending on the video mode. The formation of images on the screen is handled by the Video Controller. The Video Controller along with the memory that holds the display-data are together referred to as display adaptors. Some examples of adaptors are Monochrome Graphics adaptor (MGA), Hercules Graphics Adaptor (HGS), Super Video Graphics Array (SVGA).

**ACTIVITY**

1. Fill in the blanks.
   a. ............................................are mostly used for storing backup copies of data.
   b. Magnetic disks are also called as ............................................

2. State true or false.
   a. Primary storage is used to store data permanently.

**ACTIVITY**

1. State true or false
   a. A VDU needs memory to store the display data.
   b. VDU can also act as an input device.

**Printer**

In order to get a copy of the output for later reference, you would require a printer. Printers are capable of printing at a very high speed. Two commonly used printers are the dot-matrix printer and the laser printer. Printers are classified on the basis of a number of parameters like, the mechanism used for printing, speed of printing, quality of output, direction of printing, and the kind of interface they have with the computer.

Printers can be broadly classified as impact and non-impact printers.

Let us understand this in detail.
**Impact Printers**

Impact printers work like typewriters.

The characters are printed by striking the paper i.e., characters are printed by pressing a typeface against an inked ribbon a paper. Impact printers can again be classified as Character printers and Line printers.

**Character Printers**

Character printers print one character at a time. Examples of character printers are Dot Matrix Printer and Daisy Wheel Printer.

**Dot Matrix Printer**

The most commonly used impact printer is the dot-matrix printer (DMP). In a DMP, tiny hammers or pins strike the ribbon to produce the desired characters. The print head consists of 9x7 array of pins. Characters to be printed are sent one at a time to the printer. The characters printed are a series of dots.

Dot-matrix are inexpensive but noisy. They can print both text and graphics. They can print in any language without additional hardware change. They can also be made to print in colour by changing ribbons. These printers are used everywhere to produce internal reports and memos needed by organizations.

**Daisy Wheel Printer**

In a daisy wheel printer, each petal has a character embossed on it.

A motor spins the wheel along with it. When the desired character spins to the correct position, a print hammer strikes it to produce a character.

**Line printers**

Line printers print one line at a time. Hence, line printers are generally faster than character printers. Printing speed varies from 150 lines to 2500 lines per minute. Some of the line printers are drum printers and chain printers. These can continuously print for a few hours.

**Drum printers**

A drum printer consists of a cylindrical drum. The characters to be printed are embossed on it.

A set of print hammers one for each character in a line, are mounted in front of the drum. A character is printed by striking the appropriate hammer
against the embossed character on the surface. The drum completes one revolution to print one line.

The movement of the drum and the striking of the hammer must synchronize. Otherwise, the printing will not be uniform. As printer drums are costly they cannot be changed often.

**Chain Printer**

A chain printer has a steel band on which the characters are embossed. The band is rotated at a high speed. As the band rotates, a hammer is activated when the desired character comes in front of it. For every character there will be a hammer. Here also, the hammer movement and the chain movement must be synchronized. The main advantage of the chain printer is that its chain can be easily changed. Thus, different fonts and scripts can be used with the same printer.

**Non-impact printers**

In non-impact printers, there is no contact between the typeface and the paper while printing. Some examples of the non-impact are laser printer, thermal printer, and inkjet printer.

**Laser Printer**

Laser printers print one page at a time. Laser printers use a light beam to form images on the paper using a toner ink as the medium. Laser printers are quiet workers. They produce very high quality output both text and graphics. They are typically used publishing.

**Other Non-impact printers**

The other type of non-impact printers are thermal printers (which use heat to print characters on paper) and inkjet printers (which use jets of ink to print characters on paper). These printers are not in use as much as the laser printers.

**Printer Speed**

The speed of a printer is measured in terms of **cps** (characters per second), **lps** (lines per second) or **ppm** (pages per minute)
The speed of
3 a DMP is measured in cps
3 a Drum printer or a Chain printer in lps
3 a Laser printer in ppm

The speed of the printers can vary widely. For example, the speed of a MSP-145 is 240 cps while that of MSP-155 is 300 cps. A line printer speed can be anywhere from 5 to 50 lines per second. The speed of Xerox 4010 is 4 ppm. LASER Jet IIISi 17 ppm and MT908 is 8 ppm.

**Plotter**

A plotter is used to create high-quality visuals on paper, which a printer is incapable of doing. It can be used to create presentation-charts, graphics, tables and high quality technical drawings.

There are two types of plotters: Drum and Flat Bed plotter.

**Drum Plotter**

The paper is placed over the drum that rotates back and forth. A carriage holding one or more pens is mounted horizontally across the drum. The carriage with the pens moves horizontally over the paper. Each pen could be filled with different colours. This plotter has the ability to produce colour pictures.

**Flat Bed Plotter**

In flat bed plotter, the paper does not move. The carriage holding the pens should provide all motions. Inkjet plotters can also produce large drawings with different colours.

**SYSTEM UNIT IN DETAIL**

Now that you are aware of the overall design of a computer system you can go into little more detail about each component inside your system unit. Though these details do not affect you as an end user, it completes your knowledge of the computer.
System Unit

It is a box like structure of the computer. Inside this box you can find the power supply, storage device, hard disk and floppy drives, and the motherboard containing CPU and memory.

It also contains expansion slots and cards to connect various input and output devices. It can also contain optional cards like the modem card, mouse card, video card, sound card. System unit or Main unit or Console comes in two styles. Desktop model and Tower model.

Outside The Main Unit

Indicators

**Power on indicator**: it glows when the power is on.

**Hard disk activity indicator**: this gives the information as to whether the hard disk is being accessed (read from or written to) or not.

**Turbo mode indicator**: This indicator is found in the PCs having dual speed operation. It lets you know whether the system is running at a high or low speed. When the indicator is ON, it shows that computer is working in high speed mode (Turbo mode).

**Power switch**: Depending on the model of the computer, power switch can be anywhere.

**Reset switch**: Pressing this switch restarts your computer, your power supply.

**Turbo switch**: It is used for changing the speed of your computer to the Turbo mode.

**Key lock**: Thus is meant for locking the keyboard. Once it is locked, the computer does not accept any input from the keyboard.

Inside The System Unit

The Internal Power Supply

One of the main components inside the system unit is the power supply.

The Microprocessor
The CPU or the main microprocessor is the most important chip on the motherboard. The entire design of the PC is based on this chip. The computer's performance depends directly on the CPU. The performance of CPU depends on the model, version and speed.

**Model**

Each CPU has a specific model number assigned to it. Given below is the list of common CPUs produced by Intel company in an increasing order of their power, speed and performance.

80386, 80486, 80586 or Pentium.

**Version**

in each Model of CPU you may find further variations, such as SX, DX, DX2 etc. In this, SX is less powerful than DX and DX is less powerful than DX2.

**Speed**

The speed is measured in Megahertz. Higher the value, faster is the information processed by CPU

**Clock**

All components should work in perfect synchronization, for the computer to produce the desired results. The clock provides the timing signals in the form of pulses that are used by the computer components to synchronize their work. The clock chip uses a quartz crystal. The speed of the clock is measured in MHz.

**Speed of Operation**

Speed of a computer can be assessed either in terms of the processing capacity of the microprocessor or by the speed of the computer is measured in MIPS (Million Instructions Per Second).

80386 Model can process 32 bits at a time, has a clock speed of 33 MHz and has a speed of 0.4 MIPS.

**The Memory**

The internal memory of the PC is in the form of chips.
The Bus

Communication between the microprocessor, the memory chips, and another chips found on the motherboard is accomplished a set of wires running between them. This set of wires is called the bus.

The Ports

As in human terminology, ports are used to receive and send goods. Similarly, the I/O devices like the keyboard, the printer etc. are connected to the system unit through ports. These ports could be serial or parallel. A serial port, is one where eight bits queued up and sent bit. In the parallel port all the eight bits are transferred simultaneously.

The Storage System

The hard disk drive and floppy diskette drive are also mounted in the system unit.

How Does A System Start?

The Start-up Process

Every time a computer is switched on, it goes through a series before the user is permitted to interact with it.

Stored in the ROM is a set of instructions that check each functional areas of the computer. These instructions are called the power on self test (POST) program. Forms a part of the ROM-BIOS. The POST checks the entire RAM area and tests the connections to the various hardware devices attached, like the keyboard, the disk drive, etc.

If problem occurs with any of the connections to the hardware devices or with the RAM, POST program reports this on the screen.

The bootstrap process

Once the POST is over the next stage is called the ‘bootstrap’ process. Now the computer waits for the operating system to take over. In the BIOS itself, there is small program called the bootstrap loader, which copies the Operating System from the floppy or hard disk to the RAM. The bootstrap loader first
checks the A drive for a bootable disk. (A disk that has the Operating System is a bootable disk). If the disk in that drive is not bootable, an error is reported if the floppy is not there in the drive, the hard disk drive is checked. If the hard disk also does not have the operating system then the computer reports 'Boot disk failure'. This process of loading or copying the operating system is called **booting**.

**Soft boot and Hard boot**

The Computer system can be restarted by pressing the keys <Ctrl>, <Alt>, and <Del> simultaneously. This is known as a soft boot. Using the reset switch or switching off and then switching on the computer is known as a hard boot.

**Know your Computer ..... And care for it**

**Connecting your Computer**

You must first comprehend the two main steps needed to get your PC working. They are:

1. Connecting the system unit, monitor, printer to the power supply.
2. Connecting the various components, etc., the monitor (VDU), keyboard, mouse, and printer to the system unit.

Before making connections, make sure that the power supply to the PC, printer and monitor is off. Connecting your system while the power is on may cause permanent damage to the computer and its peripherals.

**Keyboard-System Unit Connection**

Plug the keyboard into the circular keyboard socket (also called a port or interface in computer jargon) on the rear panel. The position of the keyboard socket on your system may be different.

Before inserting the cable, make sure that the pin in the cable are lined up with respect to the holes in the connector. Make sure the keyboard plug is firmly fitted in the keyboard socket.

**Monitor-System Unit Connection**
Monitor has two cables. One is connected between the monitor and computer, referred to as the video cable. The other cable is connected between monitor and power socket called the power cable. The power outlet may be present on the rear panel of the system unit, in which case the power plug must be connected to this outlet. Otherwise, it should be connected to the main power supply.

The video cable will go into the respective socket only Generally, in all the PCs this socket is marked as ‘MON’.

**Mouse-System Unit Connection**

The rear panel of a system unit has both serial and parallel ports. The serial ports are numbered as COM1, COM2, ... and parallel ports are numbered as LPT1, LPT2. A mouse could be a serial port mouse or a parallel port mouse. You will have to connect it accordingly.

Connecting a mouse to the machine is not enough. A dedicated program called the driver which comes with the mouse has to be executed as per installation procedures given in the accompanying manual.

**Printer-System Unit Connection**

Printer unit has two cables. One connecting the printer to the computer and another connecting it to the power supply.

Printers are of two types—serial and parallel. Your printer manual will tell you what kind of printer you have. One end of the printer cable will be connected to the appropriate port on the real panel. The other end of the cable has to be connected to the printer. The connector is tapered so that you can only connect the cable one way.

Normally, you will find small wire clamps on either side of the port to hold the connector securely. With the cable connected, press the wire clamps into the notches.

**Power Connection**

It is better to connect the PCs to some constant power supply device. This is required to avoid any damage that could be caused because of power fluctuations. The commonly used protection devices are Voltage Stabilizers,
Constant Voltage Transformers (CVTs), and Uninterrupted Power Supplies (UPSs).

In case, you have a CVT or an UPS, connect your computer’s power cable to the CVT or UPS. The CVT’s power cable in turn is to be connected to the mains.

**Operating your Monitor**

The ON/OFF switch is used to switch on/ switch off the monitor. A monitor has a light indicator to show whether it is on or off.

The brightness and contrast control knobs are used to adjust the brightness and sharpness of the text or image on the screen, respectively (similar to the controls present on a TV).

Some monitor also have knobs to position the image at the centre of the screen, these are the vertical shift and horizontal shift knobs used to shift the image vertically and horizontally, respectively. When you are satisfied that everything is working as it should, turn the power switch off to stop the test.

**Maintaining your Computer**

To keep your computer system working properly, it is necessary to protect the hardware from environmental hazards, unreliable power supply and natural calamities.

The following are some do’s and don’ts for a computer and its components.

**General Precautions**

Points to be borne in mind while using your PC:

- **Do**
  - Keep your computer system in a cool, dry, and dust-free environment.
  - Ensure that the power switches on the system unit, monitor and printer are OFF before switching on the mains.
  - Switch off the monitor, system unit and the printer, before switching off the mains.
  - Clean the computer work area everyday; cover your system at the end of the day.
★ Keep your system away from room walls to ensure proper air flow around the computer.

遵守
★ Allow eating or drinking near the computer.
★ Smoke in the vicinity of your computer.
★ Allow direct sunlight to fall on your computer.
★ Run any electric equipment like a vacuum cleaner in the vicinity of the computer when it is on.

Maintaining your System Unit

遵守
★ Park the hard disk before shifting the machine, when the unit needs to be transferred from one site to another.
★ Parking refers to positioning the disk head on an unused area to ensure that the head does not damage the disk.
★ Handle the floppy drive lever gently.
★ Ensure that there is no diskette in the floppy drive before switching off the system unit.

遵守
★ Switch on the system with a data floppy in the drive.
★ Insert or remove the diskette when the drive select indicator is glowing.
★ Switch off the system when the hard disk drive is active, i.e. when the indicator is glowing.

Maintaining your Monitor

遵守
★ Keep the brightness and contrast at minimum before switching on the system, and increase it to the appropriate level thereafter.

遵守
★ Try to open the VDU and touch the parts as these parts may carry high voltage.

Maintaining Your Keyboard

遵守
★
Clean the keyboard regularly.

Use a vacuum cleaner keyboards as it can extract the dust collected between the keys.

**Do Not**

Strike the keys hard as those of a manual typewriter since these keys are soft touch.

Rest your hands on the keyboard.

Keep anything on the keyboard.

Use the keys after switching off the system.

Stretch the keyboard cable.

**Maintaining your Mouse**

**Do**

Use a mouse pad.

If you do not have one, make sure you place the mouse on a clean surface.

**Cleaning a mouse**

The ball and the rollers must be kept free of dust, dirt and grime. Most mice can be opened and cleaned, clean them once in two months, or when you notice that the pointer on the screen is not moving smoothly. Following are the general steps to clean the mouse. Refer to the manual to check for any variations.

Switch off the power supply and disconnect the mouse.

Remove the back cover (refer to the mouse manual to do this).

Remove the ball.

Clean the ball with lukewarm water and mild detergent; see that you do not scratch its surface.

Dry the ball with a soft cloth.

Carefully clean the rollers using a toothpick, cotton wool or a soft cloth.

Replace the ball in its chamber.

Connect the cable and switch on the supply.

**Do Not**

Pull the mouse cable.
Expose the mouse to excessive moisture.

**ACTIVITY**

🌟 Create a file and feed sample data.

List out the various configuration of the computers and the move · discuss the merits and demerits.

**SUMMARY**

# Information is power and Computer help us in managing information. Since this is the information age, computer literacy is needed.

# Computers are used in various fields ranging from making carton films to space research. They are used in Medicine, Research and Commercial areas.

# There main benefits of computers are speed, accuracy and ability to take large amounts of work

# Computers cannot do anything on their own. They have to be explicitly told what is to be done.

# Computers work on the principle of Input-Process-Output. A computer takes the input, processes it, and produces the result.

# A set of instructions is called a program. A collection of programs is called Software. Software is of two types-System software and Application software.

# Keyboard, Mouse, Scanner are some of the Input devices.

# Processing of I-P-O cycle takes place in System Unit. System Unit consists of Arithmetic Logic Unit and Control Unit and Memory.

# Primary Memory is comprised of RAM, ROM, cache. RAM is volatile. ROM is non- volatile. ROM has a set of instructions to start the computer. Cache is fast and small memory.

# To store data and programs permanently secondary storage devices are used.

**Diskettes, Hard disks, Tapes are secondary storage devices.**
To get a copy of the output on paper, printers are used.

Plotters are used to produce high-quality output.

System Unit consists of Motherboard, Power Supply, Speaker, and Disk drives. Outside the system units, various switches and indicators.

Before connecting any component of a computer, ensure that the power is off.

Loading the Operating System into the memory is called Booting.

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